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The Joint Commission and Joint Commission Resources  
**2022 Annual Behavioral Health Care and Human Services Conference**  
On-Demand Virtual Program

Previously Recorded September 29-30, 2022

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**Message from Our New CEO**

**Session 1**

**Jonathan B. Perlin, M.D., Ph.D., M.S.H.A., M.A.C.P., F.A.C.M.I.**  
President and Chief Executive Officer  
The Joint Commission

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**Leadership and Board Involved and Engaged Initiative**

**Session 2**

**Robert Campbell, PharmD, BCSCP**  
*Director, Clinical Standards Interpretation Group*  
*Director, Medication Management*  
The Joint Commission

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**Survey Process Updates and Higher Risk Findings from BHC And HAP Surveys**

**Session 3**

**Lisa DiBlasi Moorehead, EdD, MSN, RN, CENP, CPPS, CJCP**  
*Field Director, Accreditation and Certification Operations*  
The Joint Commission

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**Zero Suicide Data Dashboard and Suicide Risk Reduction Dashboard Overview**

**Session 4**

**Julie Goldstein Grumet, PhD**  
Vice President and Director of Suicide Prevention Strategy  
Director, Zero Suicide Institute  
Senior Health Care Advisor, Suicide Prevention Resource Center  
Education Development Center

**Bre Banks, PhD**  
Data & Evaluation Associate  
Education Development Center

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**Workforce Resiliency**

**Session 5**

Resiliency in our workforce and workplace is the foundation for wellbeing that can impact burnout, turnover and morale. When we want to improve quality and safety standards it begins with staff who are happy and healthy who are ethical and compliant to provide such standards.

**Maeve O'Neill, MEd**  
LPC-S, CHC, CDTLF  
Chief HEART Officer

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## Washington Update

### Session 6

- Recent Federal Activity Impacting Accredited Organizations
- Health Care Policy Updates

#### **Tim Jones, MBA**

Senior Associate Director, Federal Relations  
The Joint Commission

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## Healthcare Equity Requirements

### Session 7

#### **Robert Campbell, PharmD, BCSCP**

*Director, Clinical Standards Interpretation Group*  
*Director, Medication Management*  
The Joint Commission

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# TRACK A

Behavioral Healthcare  
For Those Surveyed Under the [BHC Accreditation Manual](#)  
CAMBHC

	<b>Environment of Care, Emergency Management &amp; Life Safety Standards</b>
<b>Track A Session 1</b>	<b>Kenneth “Beau” Hebert Jr., MAOM, CHSP, CHEP</b> Physical Environment Specialist SIG/Department of Engineering The Joint Commission
	<b>Workplace Violence</b>
<b>Track A Session 2</b>	<b>Peter Vance, LPCC, CPHQ</b> Field Director, Behavioral Healthcare & Human Services Program Surveyor Management & Development Accreditation & Certification Operations The Joint Commission
	<b>Outcome Measurement for Eating Disorder Population</b>
<b>Track A Session 3</b>	<b>Matthew Ruble, MD</b> Chief Medical Officer Discovery Behavioral Health  <b>Alyson Albano, MS, LMFT, PMH-C</b> Director of Clinical Quality Discovery Behavioral Health
	<b>De-Escalation and Reduction in the Use of Restraints and Seclusion</b>
<b>Track A Session 4</b>	<b>Kim Sanders</b> President Ukeru Systems Grafton Behavioral Healthcare
	<b>Credible Root Cause Analysis and OQPS Reports</b>
<b>Track A Session 5</b>	<b>Patricia McColl, RN, MS, CPPS</b> Patient Safety Specialist Office of Quality and Patient Safety The Joint Commission

## Coordinating Care With PCP/Medical Integration Aspect of Care

### Track A Session 6

**Falguni Shah, MEd, LCPC, NCC, CHCEF**  
Associate Director, Clinical Standards Interpretation  
Member – Diversity, Equity and Inclusion Council  
The Joint Commission

## TRACK B

Behavioral Healthcare  
For Those Surveyed Under the [Hospital Accreditation Manual](#)  
CAMH

<b>Track B Session 1</b>	<b>Workplace Violence Standards</b>  <b>Robert Campbell, PharmD, BCSCP</b> <i>Director, Clinical Standards Interpretation Group</i> <i>Director, Medication Management</i> The Joint Commission
<b>Track B Session 2</b>	<b>Credible Root Cause Analysis and OQPS Reports</b>  <b>Patricia McColl, RN, MS, CPPS</b> Patient Safety Specialist Office of Quality and Patient Safety The Joint Commission
<b>Track B Session 3</b>	<b>Inpatient Psychiatric Facilities: Chart-abstracted Quality Measures - Hospital-based Inpatient Psychiatric Services, Tobacco Treatment, &amp; Substance Use Measures</b>  <b>Danielle Hermosillo, DNP, RN</b> Associate Project Director, Clinical Quality Measurement Division of Healthcare Quality Evaluation The Joint Commission  <b>Stephanie Parver, MPH, CPHQ</b> Associate Project Director Department of Quality Measurement The Joint Commission
<b>Track B Session 4</b>	<b>Utilizing a Violence Risk Assessment to Reduce the Use Of Restraint and Seclusion</b>  <b>Gina Malfeo-Martin, MSN, RN-BC</b> Associate Director Standards Interpretation Group The Joint Commission
<b>Track B Session 5</b>	<b>Environment of Care, Emergency Management &amp; Life Safety Standards</b>  <b>Kenneth “Beau” Hebert Jr., MAOM, CHSP, CHEP</b> Physical Environment Specialist SIG/Department of Engineering The Joint Commission
<b>Track B Session 6</b>	<b>High Risk Areas in Inpatient Psych Care</b>  <b>Gina Malfeo-Martin, MSN, RN-BC</b> Associate Director Standards Interpretation Group The Joint Commission  <b>Renee Pollock, LCPC</b> Associate Director Standards Interpretation Group HAP-Psych Deemed/BHC The Joint Commission

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# 2022 Annual Behavioral Health Care and Human Services Conference

## PROGRAM OBJECTIVES

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At the conclusion of this program, participants will be able to:

- 1) Identify strategies to meet standards identified as challenging Behavioral Health Care and Human Services standards
- 2) Discuss strategies and leading practices to improve organizational performance.
- 3) Explain TJC new and revised healthcare equity requirements to reduce health care disparities.
- 4) Discuss standards and strategies for suicide prevention and workplace violence prevention.
- 5) Identify resiliency in the workforce and workplace as the foundation for wellbeing that can impact burnout, turnover, and morale.