



Beth Glassford, MSHA, MS, BSN, RN, CJCP, FACHE

Principal Consultant

Ms. Beth Glassford provides expert counsel for continuous compliance with Joint Commission standards, CMS, and operational process improvement opportunities for non-hospital and hospital organizations. A certified Joint Commission Yellow Belt, Ms. Glassford utilizes her knowledge to assist organizations to improve patient safety and quality at acute care hospitals, long term acute care hospitals, rehabilitation hospitals, ambulatory facilities, retail clinics, and post-acute rehab units. Ms. Glassford is an experienced consultant who has worked with academic teaching centers, children's hospitals, behavioral health facilities, various ambulatory organizations, and community hospitals.

Prior to Joint Commission Resources, Ms. Glassford served in several facilities as Chief Nursing Officer and Nurse Executive where she had responsibility for nursing as well as oversight of departments providing patient care in both in the inpatient and outpatient setting. Prior to that, she served as the Assistant Director of Nursing at a rehabilitation hospital. Her operational and clinical experience has played a key role in assisting organizations that seek initial accreditation status and in consulting with those striving for quality performance improvements.

EXPERIENCE WITH HEALTH CARE FACILITIES

- Chief Nursing Officer, Lancaster Regional Medical Center, Lancaster, PA, USA
- Nurse Executive, Sentara Williamsburg Community Hospital, Williamsburg, VA, USA
- Director of Critical Care, Henrico Doctors' Hospital, Richmond, VA, USA
- Critical Care Unit Head Nurse, Henrico Doctors' Hospital, Richmond, VA, USA
- Director of Critical Care, Henrico Doctors' Hospital, Richmond, VA, USA
- Variety of administrative and staff roles in Critical Care
- Assistant Director of Nursing, Rehab Hospital of York, York, PA, USA

PROFESSIONAL AFFILIATIONS OR CERTIFICATIONS

- Fellow of the American College of Healthcare Executives (FACHE)
- American Association of Critical Care Nurses
- American Association of Nurse Executives
- Certified Joint Commission Professional (CJCP)
- Continuing Care Retirement Community, Former Board Chair
- Joint Commission Certified Yellow Belt
- Sigma Theta Tau International, Honor Society of Nursing

EDUCATION

- Master of Science in Health Administration, Medical College of Virginia/Virginia Commonwealth University, Richmond, VA, USA
- Master of Science in Nursing, University of Delaware, Newark, DE, USA
- Bachelor of Science in Nursing, Wilkes College, Wilkes-Barre, PA, USA

HIGHLIGHTS

- Consultant with Joint Commission Resources for fourteen years with a passion for improving patient care, with in depth experience in practical application of Joint Commission standards for the Hospital, Critical Access Hospital, Behavioral Health, Disease-Specific Care Certification, and Ambulatory program standards
- Utilizes clinical experience gained as a Critical Care Nurse, as well as operational background and Yellow Belt certification while consulting for organizations pursuing Disease Specific-Care Certification with special emphasis on Comprehensive Stroke Centers, Primary Care Stroke Centers, Advanced Heart Failure, and Ventricular Assist Device Destination therapy.
- Recognized leader with special focus on enhancing operational processes and the identification of quality and safety vulnerabilities.