

The Joint Commission and Joint Commission Resources

## 2022 Ambulatory Care Conference

*Theme: Understanding the Healthcare Landscape in Today's Environment*

November 3-4, 2022 • Crowne Plaza Chicago O'Hare

**Program times:** All below times are in Central Time (CT).

### PROGRAM DAY 1: Thursday, November 3, 2022

#### Welcome & Opening Remarks

<b>8:00am - 8:10am (CT)</b>	<p><b>Alan Gornik</b> Director, Global Education Joint Commission Resources</p>	<p><b>Kamaria Patterson, MHA</b> Education Specialist, Global Education Joint Commission Resources</p>
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#### Conference Overview

TBD  
Title  
Organization

#### Message From Our New CEO

**Jonathan B. Perlin, M.D., Ph.D., M.S.H.A., M.A.C.P., F.A.C.M.I.**  
President and Chief Executive Officer  
The Joint Commission

**8:10am - 8:15am (CT)** Dr. Perlin became the seventh President and CEO of The Joint Commission on March 1, 2022. Previously, as President, Clinical Operations and Chief Medical Officer, HCA Healthcare, Perlin led clinicians, data scientists and researchers in developing a learning health system model for improving care at the system's 185 hospitals and 2,200 other locations. Before HCA, Dr. Perlin was Under Secretary for Health in the U.S. Department of Veterans Affairs, where he led the Veterans Health Administration to national prominence for clinical performance. Dr. Perlin will greet the conference attendees and outline TJC's organization goals for helping our accredited organizations attain leadership in healthcare equity, sustainability, and clinical practice.

#### *Environment of Care and Life Safety in Ambulatory Care*

**8:15am - 9:30am (CT)** Explore the challenges related to the Environment of Care standards in ambulatory health care. Learn how a thorough environmental assessment, mock-tracer findings, and other sensible compliance strategies, can make a difference in patient safety and quality in your ambulatory care environment.

**Jim Grana, MBA, CHSP**  
Physical Environment Specialist  
Physical Environment Department  
The Joint Commission

#### *TJC Health Equity Standards*

\*description coming soon\*

**9:30am - 10:15am (CT)** **Maura Naddy, MSN, RNC-OB**  
Sr. Associate Director  
Standards Interpretation Group  
Division of Healthcare Improvement  
The Joint Commission

**10:15am- 10:30am (CT)** **BREAK**

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### ***Advancing Health Equity: Mitigating Unconscious Bias and Microaggressions***

\*description coming soon\*

10:30am - 12:00pm (CT)

**Cheri C. Wilson, MA, MHS, CPHQ**  
Program Director for Diversity, Inclusion, and Health Equity  
Johns Hopkins Medicine, Office of Diversity, Inclusion, and Health Equity

12:00pm-12:45pm (CT)

### ***LUNCH BREAK***

### ***Avoiding Bumps in the Road: Perspectives on Challenging Standards and Updates***

Top ten frequently cited environment of care and life safety standards found during ambulatory care surveys. Insightful perspectives from subject matter experts related to strategies for survey readiness and practical methods for demonstrating compliance.

12:45pm - 2:00pm (CT)

For Medical, Dental & Episodic Settings (Pre-Recording available in LMS)
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<b>Herman McKenzie, MBA, CHSP</b> Director Physical Environment Department The Joint Commission
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For Surgical & Diagnostic / Therapeutic Settings
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<b>Kenneth "Beau" Hebert, Jr., MAOM, CHSP, CHEP</b> Physical Environment Specialist Physical Environment The Joint Commission
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### ***Patient Safety & DE&I***

\*description coming soon\*

2:00pm - 2:40pm (CT)

**Ana McKee, MD**  
Executive Vice President & Chief Medical Officer  
Chief Diversity, Equity & Inclusion Officer  
The Joint Commission

3:00pm - 3:30pm (CT)

### ***Wrap up & Adjourn***

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## **PROGRAM DAY 2: Friday, November 4, 2022**

8:00am-8:10am (CT)

### ***Welcome & Announcements***

8:10am-9:40am (CT)

### ***Infection Control***

Infection control subject matter experts discuss hurdles and strategies related to COVID-19, most frequently cited IC standards, and common questions asked by ambulatory care organizations.

**Sylvia Garcia-Houchins**  
Director  
Standards Interpretation Group  
Division of Healthcare Improvement  
The Joint Commission

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### ***Top Scored Non-Infection Control for Ambulatory Settings***

\*description coming soon\*

9:40am-10:30am (CT)

**Elizabeth Even, MSN, CEN**  
Associate Director  
Standards Interpretation Group  
Division of Healthcare Improvement  
The Joint Commission

10:30am-10:45am (CT)

### ***BREAK***

10:45am-12:00pm (CT)

***TBD \*Session Title\****  
\*description coming soon\*

12:00pm-12:45pm (CT)

### ***LUNCH BREAK***

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***Leadership and Performance Improvement***

\*description coming soon\*

12:45pm-1:45pm (CT)

**Steve Chinn, DPM, MS, MBA, FACHE, CJCP**  
Consultant  
Joint Commission Resources

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1:45pm-2:45pm (CT)

***TBD \*Session Title\****

\*description coming soon\*

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2:45pm-3:30pm (CT)

***The Journey Ahead***

Learn about standards and survey process-related topics and projects currently being researched or in development. This session will help provide you a vision of landscape for Joint Commission's accredited ambulatory care organizations.

**Joyce Webb, RN, MBA**  
Project Director  
Division of Healthcare Quality Evaluation  
The Joint Commission

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3:30pm-4:00pm (CT)

**Closing remarks & Adjourn**

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**Program Objectives:**

At the conclusion of this program, participants will be able to:

1. Describe important updates with The Joint Commission's ambulatory care accreditation's processes.
2. Recall key infection control issues and potential solutions related to COVID-19 and common inquiries by ambulatory care organizations.
3. Identify compliance strategies that can be used to improve and sustain patient safety and quality in ambulatory care settings.