

The Joint Commission and Joint Commission Resources
2023 Emergency Management Conference
Theme: Healthcare Emergency Management in Action

June 20-22, 2023 • Crowne Plaza Chicago O'Hare • Rosemont, IL

*Updated as of April 10, 2023

Roster of Sessions

This conference is a 3-day program, each day typically runs from 8am to 5:30pm (Day 3 ends at 4pm).
***This roster is subject to change. Specific dates/times coming soon, please check back for updates.**

Welcome and Opening Remarks

Alan Gornik
Director, Global Education
 Joint Commission Resources

Keynote from TJC CEO

Dr. Perlin became the seventh President and CEO of The Joint Commission on March 1, 2022. Previously, as President, Clinical Operations and Chief Medical Officer, HCA Healthcare, Perlin led clinicians, data scientists and researchers in developing a learning health system model for improving care at the system's 185 hospitals and 2,200 other locations. Before HCA, Dr. Perlin was Under Secretary for Health in the U.S. Department of Veterans Affairs, where he led the Veterans Health Administration to national prominence for clinical performance. Dr. Perlin will greet the conference attendees and outline TJC's organization goals for helping our accredited organizations attain leadership in healthcare equity, sustainability, and clinical practice.

Jonathan B. Perlin, M.D., Ph.D., M.S.H.A., M.A.C.P., F.A.C.M.I.
 President and Chief Executive Officer
 The Joint Commission

Overview of New TJC Emergency Management Standards

This session will provide an overview of the new and revised emergency management chapter for Joint Commission accredited hospitals and critical access hospitals that became effective July 1, 2022. The presentation will include guidance for implementation of the new standards.

Angela Murray, MSN, RN
Project Director
 Healthcare Standards Development
 Department of Standards and Survey Methods
 The Joint Commission

Survey Process: How to Prepare for Emergency Management Session

This session will provide guidance as to what an EM session looks like. Included will be information focused on the survey process, top findings in EM, and corresponding SAFER matrix.

James Kendig, MS, CHSP, HEM
Field Director
 Survey Management and Development
 The Joint Commission

Utilities Management for Emergency Preparedness

This session will be covering TJC utilities management standards.

Edward Browne, MS, CHC, CHFM, CHPA, CEPSS-HC, CLSS-HC, FACHE, FASHE
Consultant
 Joint Commission Resources

ASPR-TRACIE Disaster Available Supplies in Hospitals (DASH) Tool

The Disaster Available Supplies in Hospitals (DASH) Tool is a web-based interactive planning tool to help hospital emergency planners and supply chain staff estimate supplies that may need to be immediately available during various mass casualty incidents (MCI) and infectious disease emergencies.

Hospital Incident Management during Cyber Response

This presentation will review CMS, Joint Commission, and NFPA standards and an updated terminology review. Thru actual experience with a large integrated Health System, this presentation will detail a response structure whereby the traditional Incident Command structure adds an Intelligence and Informatics Session in to specifically address the cyber aspects of the incident and partner with law enforcement on the forensic investigation. The speaker will also detail how a hospital can manage the first hours of a cyber incident with alternative communications strategies while focusing on maintaining essential functions.

Addressing Disparities in Rural Hospital Disaster Planning & Recovery: Bathtub Curves & Their Consequence

Utilizing Bathtub Curve to enhance all hazards planning strategies/readiness in rural communities and underserved populations. Real-world examples of collaborations with agencies. Standard EM.12.02.09.

Site to System: Developing A Standardized Approach to Mass Casualty Incident Preparedness Exploring Mount Sinai Health System's structured approach to MCI preparedness across the network. Standard EM.09.01.01

Unconventional Approaches to Emergency Management in Healthcare

This session will review unconventional approaches to Emergency Management in healthcare to enhance disaster preparedness. The first approach highlights the importance of Executive Leadership support and its impact on preparedness. The second approach examines a modified version of the Hospital Incident Command Structure and how it is operationalized within the healthcare organization for leadership engagement. The third approach analyses disaster preparedness and the importance of how it is quantified by using metrics to measure performance during exercises/drills. Standard EM.10.01.01; EM.12.01.01, EP5; EM.17.01.01

Inside the Hospital that Saved a High-Profile Life: It Takes a Team – Panel Discussion

This session discusses UC Health response to high profile public event. More details to follow. Standards EM.09.01.01, EM.12.02.01, EM.12.02.03, EM.12.02.05, EM.12.02.07, EM.15.01.01, EM.16.01.01.

Building a Better Picture of Resilience/It Didn't Have to be Like This: We Can't Afford to Ignore How we got Here

Improved visualization of impact and vulnerability. Lessons learned from the last 20 years of public health preparedness. Standards EM.11.01.01, EM.13.01.01.

Beyond the EOP: Lessons Learned from Building Continuity of Operations Plans/Business Continuity Plans - Panel Discussion

Lessons from development of two enterprise-wide & 40+ local/functional BCPs. Standard EM.13.01.01, EP1-4.

Are You Prepared for the Worst-Case Scenario?

Interactive tabletop session giving you the chance to work through critical emergency management situations.

2019 - 2022: A Flood, A Pandemic, Civil Unrest, and the Closing of a Level 1 Trauma Center

This session will review the Long Island Jewish Medical Center campus use of current plans and ensured continuity using data analysis and surge spaces. Standard EM.12.01.01, EP1.

Three's A Crowd: Handling Concurrent Surge on a Campus

This session will review the Long Island Jewish Medical Center campus use of current plans and ensured continuity using data analysis and surge spaces. Standard EM.12.01.01, EP1.

Raccoons, Combines, and Excavators: Mayo Clinic's Journey Towards Resilience

Business continuity is a patient safety issue, not a compliance issue. With multiple hospitals and clinics in the Mid-West, Arizona and Florida, we see over a million patients each year. Maintaining our world-class care is an operational imperative. We will share our approach and templates, and describe the partnership between business continuity and clinical experts as we continue our journey towards resilience. EM.13.01.01.

Building a Resilient Organization, One Event at a Time

This session will review best practice response to 12 incidents and how to apply our learned lessons to build resilience. EM.13.01.01.

On-Campus Hospital Armed Assailant Planning Considerations

This session will review best practice response to 12 incidents and how to apply our learned lessons to build resilience. Standard EM.16.01.01.

Active attacker exercises: Are we checking a survey box, or providing true education?

Changing the paradigm of traditional active attacker drills into a realistic education session. Standard EM.16.01.01.

What are we waiting for? Lessons Learned from a Statewide Implementation of Disaster Telehealth support

This session discusses the Region 1 Disaster Health Response System and how they facilitated new, temporary, statewide access to out-of-state tele-critical care clinicians to mitigate the patient surge during the SARS-CoV-2 omicron wave. Will also discuss the barriers and lessons learned. Standard EM.12.02.03.04, EM.12.02.03.05.

The Family Assistance Center: From Design to Real-World Implementation

Through this session, presenters seek to provide a synopsis of the Family Assistance Center (FAC) planning process undertaken by Northwestern Medicine system hospitals, as well as the subsequent execution of this FAC plan by Northwestern Medicine Lake Forest Hospital in response to a real-world mass casualty incident – the Highland Park July 4th shooting. Standard EM.14.01.01.

Multidisciplinary Response to Mass Casualty Incidents - A Tiered Response

This session will present a tiered multidisciplinary campus wide response to an MCI. Standards EM.12.02.05, EM.12.02.09.

Emergency Management Knowledge Fair

This session is an end of day networking opportunity to meet experts from TJC, JCR consulting, and more to ask your most pressing questions.

List of Table Topics & SMEs:

CMS - Vincent Avenatti (JCR) and John Berry (JCR)

Planning from HVA to Emergency operation plan - Edward Browne (JCR)

Six Critical Areas - Clinical impact (planning, responding, and evaluating): TJC Subject Matter Expert

Six Critical Areas - Non-Clinical impact (planning, responding, and evaluating): TJC Subject Matter Expert

COOP – TJC Subject Matter Expert

Training, Testing & Drills – Lisa Hardesty (JCR)

Evaluations - After Action Reports & Improvement Plans – TJC Subject Matter Expert

How to Prepare for Survey – James Kendig

Resource Management (HHS ASPR – TRACIE) – ASPR Representative

Infection Control - TJC Subject Matter Expert

Faculty Resources - Subject Matter Experts