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Falguni Shah, M.Ed., LCPC, NCC, CHCEF is currently working as an Associate Director in the Standards Interpretation Group at the central office of the Joint Commission in Oakbrook Terrace, IL.

Mrs. Shah has 12 years of experience working in Federally Qualified Health Centers in leadership positions piloting multiple projects/programs such as integrating behavioral health and primary care, quality measures (UDS, HEDIS, e-CQM's) reporting, continuous compliance with accreditation (CARF, NCQA, Joint Commission), EMR implementation, and served as a clinical subject matter expert for data analytics team. Alongside the leadership roles she continued to provide direct clinical services to a wide range of population including low-income and underserved communities with severe mental illness and co-occurring disorders. As an Associate Director in community behavioral health setting she was in charge of revenue cycle, billing, and utilization management including managed care contracting.

Mrs. Shah has a master's degree in Community Counseling from Loyola University, Chicago and received a Bachelor in Homeopathic Medicine and Surgery from University of Mumbai, India. She has obtained a Fellowship in Community Health Center Management (FHCCEM) with Kansas University Medical Center and is Certified in Integrated Behavioral Health and Primary Care from Michigan School of Social Work. Mrs. Shah is a Clinical Professional Counselor currently licensed in the state of Illinois as an LCPC. She has a passion for wellness and integrated health care with her training in homeopathic medicine and practices Yoga, Reiki, and Meditation. She is proficient in Gujarati, Hindi, Urdu, and Marathi in addition to English.