

The Joint Commission & Joint Commission Resources
Hospital Executive Briefing

September 20, 2023

Program Agenda: 1-day In-Person and Live/Virtual Program

Central Time Zone – **SAMPLE AGENDA FOR 2023**

7:30 am – 8:00 am **Registration**

Welcome & Opening Remarks

8:00 am – 8:15 am

Alan Gornik
Director, Global Education
Joint Commission Resources

Jean Courtney, CPA, MBA
Interim President and Chief Executive Officer
Joint Commission Resources

Keynote Session: Hear from TJC's new President and CEO

Dr. Jonathan B. Perlin, MD, PhD, MSHA, MACP, FACMI
President and CEO
The Joint Commission

8:15 am – 9:00 am

Dr. Perlin became the seventh President and CEO of The Joint Commission on March 1, 2022. Previously, as President, Clinical Operations and Chief Medical Officer, HCA Healthcare, Perlin led clinicians, data scientists and researchers in developing a learning health system model for improving care at the system's 185 hospitals and 2,200 other locations. Before HCA, Dr. Perlin was Under Secretary for Health in the U.S. Department of Veterans Affairs, where he led the Veterans Health Administration to national prominence for clinical performance.

Hear Dr. Perlin outline an ambitious agenda for TJC's future, including organization goals for helping our accredited organizations attain leadership in healthcare equity, sustainability and clinical practice.

Health Care Equity Standards and Resource Compendium

Christina Cordero, PhD, MPH
Project Director, Healthcare Standards Development
Standards and Survey Methods
The Joint Commission

Scott Williams, Psy.D.
Director
Department of Research
The Joint Commission

9:00 am – 9:45 am

Although health care disparities are often viewed through the lens of social injustice, they are first and foremost a quality of care problem. As such, The Joint Commission has developed a new standard in the Leadership chapter that addresses health care equity as a quality and safety priority. Effective January 1, 2023, new and revised requirements to reduce health care disparities will apply to organizations in the Joint Commission's ambulatory health care, behavioral health care and human services, critical access hospital, and hospital accreditation programs. Learn the details of these important new standards and the resources available to help organizations with implementation.

9:45 am – 10:00 am **Break**

Environment of Care/Life Safety Challenges and Trends

Herman McKenzie, MBA, CHSP
Director, Standards Interpretation Group
Physical Environment Department
The Joint Commission

10:00 am – 10:45 am

Often the most frequently scored standards are found in the Environment of Care (EC) and Life Safety (LS) chapters. Join this expert review of tested strategies and solutions to help your organization proactively boost compliance with EC and LS standards and mitigate risk.

Emergency Management Update

Marisa Voelkel, BSN, MBA, CHSP, CHEP
Physical Environment Specialist
Physical Environment Department
The Joint Commission

10:45 am – 11:45 am

Effective July 1, 2022, new and revised Emergency Management standards apply to all Joint Commission-accredited hospitals and critical access hospitals. The entire EM chapter for hospitals and critical access hospitals has been restructured to provide a meaningful framework for a successful emergency management program. Learn how the changes in the EM chapter include a new numbering system, elimination of redundant requirements, and the addition of new requirements.

Workplace Violence Update

Kathryn Petrovic, MSN, RN
Director, Department of Standards and Survey Methods
Division of Healthcare Quality Evaluation
The Joint Commission

11:45 am – 12:15 pm

Effective January 1, 2022, new and revised workplace violence prevention standards apply to all Joint Commission-accredited hospitals and critical access hospitals. According to US Bureau of Labor Statistics data, the incidence of violence-related health care worker injuries has steadily increased for at least a decade. The high incidence of workplace violence prompted the creation of new accreditation requirements. Hear how these new and revised standards provide a framework to guide hospitals in developing effective workplace violence prevention systems.

12:15 pm – 1:15 pm

Lunch

Survey Scoring Trends 2022

Maura Naddy, MSN, RNC-OB, CJCP
Senior Associate Director
SIG Operations & Quality Assurance
The Joint Commission

1:15 pm – 2:00 pm

Join this presentation to learn more about:

- Top scored trends for 2021 and 2022 to-date
 - Tips for compliance of top scored items
 - Emerging scoring trends in Hospital Accreditation Program
-

Infection Control Update

Sylvia Garcia-Houchins, MBA, RN, CIC
Director, Infection Prevention and Control
The Joint Commission

2:00 pm – 3:00 pm

When developing infection prevention and control processes, practices, policies, and procedures The Joint Commission encourages organizations to follow the hierarchical approach to determine infection control requirements that are specific to their organizations. Hear the latest on:

- EBGs versus consensus documents - differences, requirements related to EBGs and TJC requirements
- Differentiating between IC qualifications, education training and competency
- Leadership oversight of Infection Control practices

3:00 pm – 3:15 pm

Break

Antibiotic Stewardship

Robert Campbell, PharmD, BCSCP
Director, Standards Interpretation Group
Director, Medication Management
The Joint Commission

3:15 pm – 3:45 pm

Effective January 1, 2023, new and revised antibiotic stewardship requirements will apply to Joint Commission–accredited hospitals and critical access hospitals. The inappropriate use of antibiotic medications contributes to antibiotic resistance and adverse drug events, and improving antibiotic prescribing practices is a patient safety priority. Get the latest updates and have your questions answered on this critical topic.

Is That True? Demystifying TJC Requirements

Robert Campbell, PharmD, BCSCP
Director, Standards Interpretation Group
Director, Medication Management
The Joint Commission

3:45 pm – 4:45 pm

This session will focus on demystifying common misperceptions of The Joint Commission requirements.

- Clarification of Joint Commission Standards
- How staffing challenges are related
- Open mike feedback and Q&A

Closing Remarks

Ana Pujols McKee, MD, FACP
Executive Vice President and Chief Medical Officer
Chief Diversity, Equity and Inclusion Officer
The Joint Commission

4:45 pm – 4:55 pm

Wrap Up

Alan Gornik
Director, Global Education
Joint Commission Resources

4:55 pm – 5:00 pm

At the conclusion of this program participants will be able to:

1. Describe new and revised TJC Emergency Management standards.
2. Explain infection prevention and control infrastructure measures to ensure effective disinfection and sterilization processes.
3. Describe new and revised TJC Workplace Violence Prevention standards.
4. Explain TJC new and revised requirements to reduce health care disparities.
5. Describe top scored standards trends and tips for compliance.

The Joint Commission is a private, not-for-profit organization dedicated to continuously improving the safety and quality of care provided to the public. Joint Commission Resources, Inc. (JCR), a wholly controlled, not-for-profit affiliate of The Joint Commission, is the official publisher and educator of The Joint Commission.