Joint Commission Resources (JCR) & Joint Commission International (JCI) Webstore Account Creation

In order to make purchases and register for events on the JCR or JCI webstore, you first need to create a webstore account. To do so follow the steps below.

If you are already a user of other Joint Commission-based web platforms or have previously made purchases for a course or publication, you may already have an account that you just need to associate with the webstore. Go to Step 3a to sign into your account.

1. Visit the JCR webstore or JCI webstore
2. On the top right, click the “Login” button
3. On the Login page, you will have the option to click on “Store” or “Create an account”
   a. To sign in with an associated email address, click on “Store”. If you need to reset your password, click on “Forgot Password”
   b. To create an account, click on “Create an account”
4. On the Create User page, enter your email, first name and last name. Ensure email address is correct and click “Create.” Once created, you will receive a message stating “User Created. You will get an email with your temporary password shortly.”

5. Locate the confirmation email from support@jcrinc.com in your junk/spam mailbox. Also check your deleted mailbox. It will have a subject heading of “Welcome to... [Joint Commission International or Joint Commission Resources]!” Follow the instructions to complete the set up.

6. You will be routed back to finish registering your webstore account.

NOTICE: If you have not received the confirmation email within two (2) hours, please contact JCIQualitymanagement@jcrinc.com.