



Rights and Responsibilities of the Individual (RI)

Standard RI.01.01.01 ① The hospital respects, protects, and promotes patient rights.	
EP ② ③ Does the hospital have written policies on patient rights?	④
Evidence of Standards Compliance	
⑤	Compliant? ⑥
	Yes No
	NA ITHS

- Standard number and text.** This is the standard content from E-dition® or in the hard-copy *Comprehensive Accreditation Manual for Hospitals (CAMH)*. The 📝 icon will be added at the end of the standard text if it has any notes or cross-references; notes and cross-references may be reviewed on E-dition or in the *CAMH*.
- EP number.** Each EP is included in this book and corresponds to the same number on E-dition or in the *CAMH*.
- Icons.** This icon box will include icons as appropriate. If an EP requires documentation, the © icon will be listed; if an EP is considered high risk, the R icon will be listed. These two icons will match the icons on E-dition and in the *CAMH*. Unique to this workbook, if an EP has any notes or cross-references, the 📝 icon will be listed. If an EP does not have any of these elements, the box will be empty.
- Compliance assessment question.** This content is the EP turned into a question for you to assess compliance.
- Evidence of Standards Compliance.** Use this section to record the information and documentation that supports your hospital's compliance with this EP. This section can also be used to record what is noncompliant with this EP, which can be used later when developing the Plan of Action.
- Compliance assessment.** Once you've determined your compliance with an EP, this section allows you to mark whether your organization is compliant ("Yes") or not compliant ("No"). If an EP is not applicable to your hospital, mark the "NA" box. If an immediate threat to health or safety (ITHS) is observed, mark the "ITHS" box and address the threat immediately as required.

Overview

Patients who understand and participate in their own care, treatment, and services develop better relationships with health care providers and ask informed questions as they arise. When a hospital recognizes and respects patient rights, it provides an important aspect of care that has been shown to encourage patients to become more informed and involved in their own care. With respect and trust, hospital staff and patients can better communicate to discuss issues related to safety or quality, in addition to patient care.

The RI standards address the following patient-related processes and activities:

- Informing patients of their rights
- Helping patients understand and exercise their rights
- Respecting patients' values, beliefs, and preferences
- Informing patients of their responsibilities regarding their care, treatment, and services

Standard RI.01.01.01		The hospital respects, protects, and promotes patient rights.	
EP 1	Ⓞ ✍	Does the hospital have written policies on patient rights?	
Evidence of Standards Compliance			
		Compliant?	
		Yes	No
		NA	ITHS
EP 2	✍	Does the hospital inform the patient of the patient's rights?	
Evidence of Standards Compliance			
		Compliant?	
		Yes	No
		NA	ITHS
EP 4		Does the hospital treat the patient in a dignified and respectful manner that supports the patient's dignity?	
Evidence of Standards Compliance			
		Compliant?	
		Yes	No
		NA	ITHS
EP 5	R ✍	Does the hospital respect the patient's right to and need for effective communication?	
Evidence of Standards Compliance			
		Compliant?	
		Yes	No
		NA	ITHS
EP 6	R	Does the hospital respect the patient's cultural and personal values, beliefs, and preferences?	
Evidence of Standards Compliance			
		Compliant?	
		Yes	No
		NA	ITHS
EP 7	✍	Does the hospital respect the patient's right to privacy?	
Evidence of Standards Compliance			
		Compliant?	
		Yes	No
		NA	ITHS

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KEY: Ⓞ = documentation required; R = identified risk; ✍ = support notes and cross-references available on E-dition® or in the *Comprehensive Accreditation Manual for Hospitals*; NA = not applicable; ITHS = Immediate Threat to Health or Safety


Standard RI.01.01.01

continued

EP 9 **R** Does the hospital accommodate the patient’s right to religious and other spiritual services?


Evidence of Standards Compliance

	Compliant?	
	Yes	No
	NA	ITHS

EP 10  Does the hospital allow the patient, through oral or written request, to access, request amendment to, and obtain information on disclosures of the patient’s health information, in accordance with law and regulation?

Evidence of Standards Compliance

	Compliant?	
	Yes	No
	NA	ITHS

EP 28  Does the hospital allow a family member, friend, or other individual to be present with the patient for emotional support during the course of stay?


Evidence of Standards Compliance

	Compliant?	
	Yes	No
	NA	ITHS

EP 29 **R** Does the hospital prohibit discrimination based on age, race, ethnicity, religion, culture, language, physical or mental disability, socioeconomic status, sex, sexual orientation, and gender identity or expression?


Evidence of Standards Compliance

	Compliant?	
	Yes	No
	NA	ITHS

EP 37  Does the hospital consider patients’ privacy and comply with law and regulation when making and using recordings, films, or other images of patients?

Evidence of Standards Compliance

	Compliant?	
	Yes	No
	NA	ITHS

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Standard RI.01.01.03	The hospital respects the patient’s right to receive information in a manner the patient understands.
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EP 1	R	Does the hospital provide information in a manner that is tailored to the patient’s age, language, and ability to understand?
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Evidence of Standards Compliance		
	Compliant?	
	Yes	No
	NA	ITHS

EP 2	R	Does the hospital provide language interpreting and translation services?
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Evidence of Standards Compliance		
	Compliant?	
	Yes	No
	NA	ITHS

EP 3	R	Does the hospital provide information to the patient who has vision, speech, hearing, or cognitive impairments in a manner that meets the patient’s needs?
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Evidence of Standards Compliance		
	Compliant?	
	Yes	No
	NA	ITHS

Standard RI.01.02.01	The hospital respects the patient’s right to participate in decisions about their care, treatment, and services.
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EP 1	R	Does the hospital involve the patient in making decisions about their care, treatment, and services, including the right to have the patient’s family and physician or other licensed practitioner promptly notified of their admission to or discharge or transfer from the hospital?
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Evidence of Standards Compliance		
	Compliant?	
	Yes	No
	NA	ITHS

EP 2	R	When a patient is unable to make decisions about their care, treatment, and services, does the hospital involve the surrogate decision-maker in making these decisions?
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Evidence of Standards Compliance		
	Compliant?	
	Yes	No
	NA	ITHS

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Standard RI.01.02.01


continued

EP 3	Ⓢ	Does the hospital provide the patient or surrogate decision-maker with written information about the right to refuse care, treatment, and services?
Evidence of Standards Compliance		
		Compliant?
		Yes No
		NA ITHS
EP 4	R	Does the hospital respect the right of the patient or surrogate decision-maker to refuse care, treatment, and services in accordance with law and regulation?
Evidence of Standards Compliance		
		Compliant?
		Yes No
		NA ITHS
EP 8	R	Does the hospital involve the patient's family in care, treatment, and services decisions to the extent permitted by the patient or surrogate decision-maker, in accordance with law and regulation?
Evidence of Standards Compliance		
		Compliant?
		Yes No
		NA ITHS
EP 20	R	<p>Does the hospital provide the patient or surrogate decision-maker with information about the following?</p> <ul style="list-style-type: none"> ■ Outcomes of care, treatment, and services that the patient needs in order to participate in current and future health care decisions ■ Unanticipated outcomes of the patient's care, treatment, and services that are sentinel events, as defined by The Joint Commission <p>Is this information provided by the physician or other licensed practitioner responsible for managing the patient's care, treatment, and services?</p>
Evidence of Standards Compliance		
		Compliant?
		Yes No
		NA ITHS
EP 31		<p>For hospitals that elect The Joint Commission Primary Care Medical Home option</p> <p>Does the primary care medical home respect the patient's right to make decisions about the management of the patient's care?</p>
Evidence of Standards Compliance		
		Compliant?
		Yes No
		NA ITHS




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Standard RI.01.02.01		<i>continued</i>	
EP 32		<p>For hospitals that elect The Joint Commission Primary Care Medical Home option</p> <p>Does the primary care medical home respect the patient’s right and provide the patient the opportunity to do the following?</p> <ul style="list-style-type: none"> ■ Obtain care from other clinicians of the patient’s choosing within the primary care medical home ■ Seek a second opinion from a clinician of the patient’s choosing ■ Seek specialty care 	
Evidence of Standards Compliance			
		Compliant?	
		Yes	No
		NA	ITHS

Standard RI.01.03.01		The hospital honors the patient’s right to give or withhold informed consent.	
EP 1		<p>Does the hospital follow a written policy on informed consent that describes the following?</p> <ul style="list-style-type: none"> ■ The specific care, treatment, and services that require informed consent ■ Circumstances that would allow for exceptions to obtaining informed consent ■ The process used to obtain informed consent ■ The physician or other licensed practitioner permitted to conduct the informed consent discussion in accordance with law and regulation ■ How informed consent is documented in the patient record ■ When a surrogate decision-maker may give informed consent 	
Evidence of Standards Compliance			
		Compliant?	
		Yes	No
		NA	ITHS


EP 2	<p>Does the informed consent process include a discussion about the following?</p> <ul style="list-style-type: none"> ■ The patient’s proposed care, treatment, and services ■ Potential benefits, risks, and side effects of the patient’s proposed care, treatment, and services; the likelihood of the patient achieving their goals; and any potential problems that might occur during recuperation ■ Reasonable alternatives to the patient’s proposed care, treatment, and services <p>Does the discussion encompass risks, benefits, and side effects related to the alternatives and the risks related to not receiving the proposed care, treatment, and services?</p>		
Evidence of Standards Compliance			
		Compliant?	
		Yes	No
		NA	ITHS

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Standard RI.01.03.05		The hospital protects the patient and respects the patient's rights during research, investigation, and clinical trials.	
EP 2		To help the patient determine whether or not to participate in research, investigation, or clinical trials, does the hospital provide the patient with all of the following information? <ul style="list-style-type: none"> ■ An explanation of the purpose of the research ■ The expected duration of the patient's participation ■ A clear description of the procedures to be followed ■ A statement of the potential benefits, risks, discomforts, and side effects ■ Alternative care, treatment, and services available to the patient that might prove advantageous to the patient 	
Evidence of Standards Compliance			
		Compliant?	
		Yes	No
		NA	ITHS
EP 3		Does the hospital inform the patient that refusing to participate in research, investigation, or clinical trials or discontinuing participation at any time will not jeopardize the patient's access to care, treatment, and services unrelated to the research?	
Evidence of Standards Compliance			
		Compliant?	
		Yes	No
		NA	ITHS
EP 4	Ⓢ	Does the hospital document the following in the research consent form? <ul style="list-style-type: none"> ■ That the patient received information to help determine whether or not to participate in the research, investigation, or clinical trials ■ That the patient was informed that refusing to participate in research, investigation, or clinical trials or discontinuing participation at any time would not jeopardize their access to care, treatment, and services unrelated to the research ■ The name of the person who provided the information and the date the form was signed ■ The patient's right to privacy, confidentiality, and safety 	
Evidence of Standards Compliance			
		Compliant?	
		Yes	No
		NA	ITHS

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Standard RI.01.04.01	The hospital respects the patient's right to receive information about the individual(s) responsible for, as well as those providing, the patient's care, treatment, and services.
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EP 1		<p>Does the hospital inform the patient of the following?</p> <ul style="list-style-type: none"> ■ The name of the physician, clinical psychologist, or other licensed practitioner who has primary responsibility for the patient's care, treatment, and services ■ The name of the physician(s), clinical psychologist(s), or other licensed practitioner(s) who will provide the patient's care, treatment, and services
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Evidence of Standards Compliance		
	Compliant?	
	Yes	No
	NA	ITHS


EP 7		<p>For hospitals that elect The Joint Commission Primary Care Medical Home option</p> <p>Does the primary care medical home allow the patient to select their primary care clinician?</p>
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Evidence of Standards Compliance		
	Compliant?	
	Yes	No
	NA	ITHS

Standard RI.01.04.03	<p>For hospitals that elect The Joint Commission Primary Care Medical Home option</p> <p>The primary care medical home provides patients with information about its functions and services.</p>
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EP 1		<p>For hospitals that elect The Joint Commission Primary Care Medical Home option</p> <p>Does the primary care medical home provide information to the patient about its mission, vision, and goals?</p>
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Evidence of Standards Compliance		
	Compliant?	
	Yes	No
	NA	ITHS


EP 2		<p>For hospitals that elect The Joint Commission Primary Care Medical Home option</p> <p>Does the primary care medical home provide information to the patient about the scope of care and types of services it provides?</p>
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Evidence of Standards Compliance		
	Compliant?	
	Yes	No
	NA	ITHS

(continued on next page)

Standard RI.01.04.03


continued

EP 3		<p>For hospitals that elect The Joint Commission Primary Care Medical Home option</p> <p>Does the primary care medical home provide information to the patient about how it functions, including the following?</p> <ul style="list-style-type: none"> ■ Processes supporting patient selection of a primary care clinician ■ Involving the patient in their treatment plan ■ Obtaining and tracking referrals ■ Coordinating care ■ Collaborating with patient-selected clinicians who provide specialty care or second opinions
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Evidence of Standards Compliance		
	Compliant?	
	Yes	No
	NA	ITHS

EP 4		<p>For hospitals that elect The Joint Commission Primary Care Medical Home option</p> <p>Does the primary care medical home provide information to the patient about how to access the organization for care or information?</p>
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Evidence of Standards Compliance		
	Compliant?	
	Yes	No
	NA	ITHS

EP 5		<p>For hospitals that elect The Joint Commission Primary Care Medical Home option</p> <p>Does the primary care medical home provide information to the patient about patient responsibilities, including providing health history and current medications, and participating in self-management activities?</p>
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Evidence of Standards Compliance		
	Compliant?	
	Yes	No
	NA	ITHS

EP 6		<p>For hospitals that elect The Joint Commission Primary Care Medical Home option</p> <p>Does the primary care medical home provide information to the patient about the patient's right to obtain care from other clinicians within the primary care medical home, to seek a second opinion, and to seek specialty care?</p>
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Evidence of Standards Compliance		
	Compliant?	
	Yes	No
	NA	ITHS

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Standard RI.01.05.01		The hospital addresses patient decisions about care, treatment, and services received at the end of life.	
EP 1	Ⓢ	<p>Does the hospital follow written policies on advance directives, forgoing or withdrawing life-sustaining treatment, and withholding resuscitative services that address the following?</p> <ul style="list-style-type: none"> ■ Providing patients with written information about advance directives, foregoing or withdrawing life-sustaining treatment, and withholding resuscitative services ■ Providing the patient, upon admission, with information on the extent to which the hospital is able, unable, or unwilling to honor advance directives ■ For outpatient hospital settings Communicating its policy on advance directives upon request or when warranted by the care, treatment, and services provided ■ Whether the hospital will honor advance directives in its outpatient settings ■ That the hospital will honor the patient's right to formulate or review and revise the patient's advance directives ■ Informing staff who are involved in the patient's care, treatment, and services whether or not the patient has an advance directive 	
Evidence of Standards Compliance			
		Compliant?	
		Yes	No
		NA	ITHS
EP 9	Ⓢ	Does the hospital document whether or not the patient has an advance directive?	
Evidence of Standards Compliance			
		Compliant?	
		Yes	No
		NA	ITHS
EP 10		Upon request, does the hospital refer the patient to resources for assistance in formulating advance directives?	
Evidence of Standards Compliance			
		Compliant?	
		Yes	No
		NA	ITHS
EP 17		Does the hospital refrain from using the existence or lack of an advance directive to determine the patient's right to access care, treatment, and services?	
Evidence of Standards Compliance			
		Compliant?	
		Yes	No
		NA	ITHS

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Standard RI.01.06.01		For hospitals that use Joint Commission accreditation for deemed status purposes and have swing beds The resident has the right to be free from chemical and physical restraint.
EP 1	Ⓞ ✎	For hospitals that use Joint Commission accreditation for deemed status purposes and have swing beds Does the hospital have policies and procedures that support the resident’s right to be free from chemical and physical restraint?
Evidence of Standards Compliance		
		Compliant?
		Yes No
		NA ITHS

Standard RI.01.06.03		The patient has the right to be free from neglect; exploitation; and verbal, mental, physical, and sexual abuse.
EP 1	✎	Does the hospital determine how it will protect the patient from neglect, exploitation, and abuse that could occur while the patient is receiving care, treatment, and services?
Evidence of Standards Compliance		
		Compliant?
		Yes No
		NA ITHS

EP 2	✎	Does the hospital evaluate all allegations, observations, and suspected cases of neglect, exploitation, and abuse that occur within the hospital?
Evidence of Standards Compliance		
		Compliant?
		Yes No
		NA ITHS

EP 3	✎	Does the hospital report allegations, observations, and suspected cases of neglect, exploitation, and abuse to appropriate authorities based on its evaluation of the suspected events, or as required by law?
Evidence of Standards Compliance		
		Compliant?
		Yes No
		NA ITHS

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Standard RI.01.06.03 *continued*

EP 4	Ⓧ	<p>For hospitals that use Joint Commission accreditation for deemed status purposes and have swing beds</p> <p>Has the hospital developed and implemented written policies and procedures that prohibit mistreatment, neglect, and abuse of residents and misappropriation of resident property?</p>
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Evidence of Standards Compliance		
	Compliant?	
	Yes	No
	NA	ITHS

EP 5	Ⓧ	<p>For hospitals that use Joint Commission accreditation for deemed status purposes and have swing beds</p> <p>Does the hospital have evidence that all alleged violations are thoroughly investigated and that it prevents further abuse while the investigation is in progress?</p> <p>Are the results of all investigations reported to the administrator or their designated representative and to other officials in accordance with state law, within five working days of the incident?</p> <p>If the alleged violation is verified, is appropriate corrective action taken?</p>
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Evidence of Standards Compliance		
	Compliant?	
	Yes	No
	NA	ITHS

Standard RI.01.06.05	The patient has the right to an environment that preserves dignity and contributes to a positive self-image.
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EP 4		<p>For hospitals that use Joint Commission accreditation for deemed status purposes and have swing beds</p> <p>Does the hospital allow the patient to keep and use personal clothing and possessions, unless this infringes on others' rights or is medically or therapeutically contraindicated, based on the setting or service?</p>
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Evidence of Standards Compliance		
	Compliant?	
	Yes	No
	NA	ITHS

EP 8		<p>For hospitals that use Joint Commission accreditation for deemed status purposes and have swing beds</p> <p>Does the hospital provide accommodations for residents with significant others living in the same facility when both individuals consent to the arrangement?</p>
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Evidence of Standards Compliance		
	Compliant?	
	Yes	No
	NA	ITHS

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Standard RI.01.06.05

continued

EP 14

For hospitals that use Joint Commission accreditation for deemed status purposes and have swing beds

Does the hospital allow the resident access to stationery, postage, and writing implements at the resident's own expense?

Evidence of Standards Compliance

	Compliant?	
	Yes	No
	NA	ITHS

EP 15

For hospitals that use Joint Commission accreditation for deemed status purposes and have swing beds

Does the hospital offer patients telephone and mail service, based on the setting and population?

Evidence of Standards Compliance

	Compliant?	
	Yes	No
	NA	ITHS

Standard RI.01.06.09

For hospitals that use Joint Commission accreditation for deemed status purposes and have swing beds

The resident has the right to choose their medical, dental, and other care providers.

EP 1



For hospitals that use Joint Commission accreditation for deemed status purposes and have swing beds

Does the hospital support the resident's right to choose an attending physician, dentist, and other care providers?

Evidence of Standards Compliance

	Compliant?	
	Yes	No
	NA	ITHS

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Standard RI.01.06.11	<p>For hospitals that use Joint Commission accreditation for deemed status purposes and have swing beds The resident has the right to communicate with their medical, dental, and other care providers.</p>
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EP 1	<p>For hospitals that use Joint Commission accreditation for deemed status purposes and have swing beds Does the hospital provide the resident and the resident’s family with the name, specialty, and telephone number of the physician or other licensed practitioner primarily responsible for the resident’s care?</p>
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Evidence of Standards Compliance		
	Compliant?	
	Yes	No
	NA	ITHS

EP 3	<p>For hospitals that use Joint Commission accreditation for deemed status purposes and have swing beds Does the hospital help the resident make and keep appointments with medical, dental, and other care providers?</p>
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Evidence of Standards Compliance		
	Compliant?	
	Yes	No
	NA	ITHS

Standard RI.01.07.01	<p>The patient and their family have the right to have complaints reviewed by the hospital.</p>
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EP 1		Does the hospital establish a complaint resolution process and inform the patient and the patient’s family about it?
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Evidence of Standards Compliance		
	Compliant?	
	Yes	No
	NA	ITHS

EP 4		Does the hospital review and, when possible, resolve complaints from the patient and the patient’s family?
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Evidence of Standards Compliance		
	Compliant?	
	Yes	No
	NA	ITHS

EP 6		When the hospital receives a complaint that it cannot resolve immediately, does the hospital acknowledge receipt of the complaint and notify the patient of follow-up to the complaint?
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Evidence of Standards Compliance		
	Compliant?	
	Yes	No
	NA	ITHS

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Standard RI.01.07.01

continued

EP 7		Does the hospital provide the patient with the phone number and address needed to file a complaint with the relevant state authority?
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Evidence of Standards Compliance		
	Compliant?	
	Yes	No
	NA	ITHS

EP 18	Ⓞ	<p>For hospitals that use Joint Commission accreditation for deemed status purposes</p> <p>In its resolution of complaints, does the hospital provide the individual with a written notice of its decision, which contains the following?</p> <ul style="list-style-type: none"> ■ The name of the hospital contact person ■ The steps taken on behalf of the individual to investigate the complaint ■ The results of the process ■ The date of completion of the complaint process
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Evidence of Standards Compliance		
	Compliant?	
	Yes	No
	NA	ITHS

EP 19		<p>For hospitals that use Joint Commission accreditation for deemed status purposes</p> <p>Does the hospital determine time frames for complaint review and response?</p>
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Evidence of Standards Compliance		
	Compliant?	
	Yes	No
	NA	ITHS

EP 20		<p>For hospitals that use Joint Commission accreditation for deemed status purposes</p> <p>Does the process for resolving complaints include a mechanism for timely referral of patient concerns regarding quality of care or premature discharge to the quality improvement organization?</p>
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Evidence of Standards Compliance		
	Compliant?	
	Yes	No
	NA	ITHS

Standard RI.01.07.03


The patient has the right to access protective and advocacy services.

EP 1		When the hospital serves a population of patients that need protective services (for example, guardianship and advocacy services, conservatorship, and child or adult protective services), does it provide resources to help the family and the courts determine the patient's needs for such services?
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Evidence of Standards Compliance		
	Compliant?	
	Yes	No
	NA	ITHS

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Standard RI.01.07.05		For hospitals that use Joint Commission accreditation for deemed status purposes and have swing beds The resident has the right to receive and restrict visitors.	
EP 1		For hospitals that use Joint Commission accreditation for deemed status purposes and have swing beds Does the hospital establish liberal visiting hours that are limited only by the resident's personal preferences?	
Evidence of Standards Compliance			
		Compliant?	
		Yes	No
		NA	ITHS
EP 3		For hospitals that use Joint Commission accreditation for deemed status purposes and have swing beds Does the hospital provide space for the resident to receive visitors in comfort and privacy?	
Evidence of Standards Compliance			
		Compliant?	
		Yes	No
		NA	ITHS
EP 5		For hospitals that use Joint Commission accreditation for deemed status purposes and have swing beds Does the hospital support the resident's right to choose with whom the resident communicates?	
Evidence of Standards Compliance			
		Compliant?	
		Yes	No
		NA	ITHS
EP 6		For hospitals that use Joint Commission accreditation for deemed status purposes and have swing beds Does the hospital comply with law and regulation regarding individuals who are exempted from visiting hour restrictions in order to gain immediate access to the resident?	
Evidence of Standards Compliance			
		Compliant?	
		Yes	No
		NA	ITHS

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Standard RI.01.07.07		For psychiatric hospital settings that provide longer term care (more than 30 days) The hospital protects the rights of patients and residents who work for or on behalf of the hospital.		
EP 1	Ⓢ	For psychiatric hospital settings that provide longer term care (more than 30 days) Does the hospital follow a written policy that addresses situations in which patients and residents work for or on behalf of the hospital?		
Evidence of Standards Compliance				
			Compliant?	
			Yes	No
			NA	ITHS
EP 3		For psychiatric hospital settings that provide longer term care (more than 30 days) Are wages paid to patients and residents who work for or on behalf of the hospital in accordance with law and regulation?		
Evidence of Standards Compliance				
			Compliant?	
			Yes	No
			NA	ITHS
EP 4		For psychiatric hospital settings that provide longer term care (more than 30 days) Does the hospital incorporate into the plan of care work performed by the patient or resident for or on behalf of the hospital?		
Evidence of Standards Compliance				
			Compliant?	
			Yes	No
			NA	ITHS
EP 5		For psychiatric hospital settings that provide longer term care (more than 30 days) Do patients and residents have the right to refuse to work for or on behalf of the hospital?		
Evidence of Standards Compliance				
			Compliant?	
			Yes	No
			NA	ITHS

KEY: Ⓢ = documentation required; **R** = identified risk;  = support notes and cross-references available on E-dition® or in the Comprehensive Accreditation Manual for Hospitals; NA = not applicable; ITHS = Immediate Threat to Health or Safety

Standard RI.01.07.13		For hospitals that use Joint Commission accreditation for deemed status purposes and have swing beds The resident has the right to transportation services, as appropriate to their care or service plan.		
EP 1		For hospitals that use Joint Commission accreditation for deemed status purposes and have swing beds Does the hospital arrange transportation for the resident to and from medical or dental appointments and other activities identified in the resident's care or service plan?		
Evidence of Standards Compliance				
			Compliant?	
			Yes	No
			NA	ITHS

Standard RI.02.01.01		The hospital informs the patient about the patient's responsibilities related to their care, treatment, and services.		
EP 1	Ⓞ	Does the hospital have a written policy that defines patient responsibilities, including but not limited to the following? <ul style="list-style-type: none"> ■ Providing information that facilitates their care, treatment, and services ■ Asking questions or acknowledging when they do not understand the treatment course or care decision ■ Following instructions, policies, rules, and regulations in place to support quality care for patients and a safe environment for all individuals in the hospital ■ Supporting mutual consideration and respect by maintaining civil language and conduct in interactions with staff ■ Meeting financial commitments 		
Evidence of Standards Compliance				
			Compliant?	
			Yes	No
			NA	ITHS
EP 2	📝	Does the hospital inform the patient about the patient's responsibilities in accordance with its policy?		
Evidence of Standards Compliance				
			Compliant?	
			Yes	No
			NA	ITHS

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