



Mark Reed, MBA, CHPA, is a highly accomplished healthcare operations leader with a diverse background. Currently serving as the Executive Director of Campus Support Operations at City of Hope National Medical Center, he oversees a wide range of critical operations, including security, transportation, parking, patient transport, exterior management, waste management, and other programs.

Prior to his current role, Mark held the position of Director of Support Services at MLK Jr. Community Healthcare in Los Angeles, CA. His extensive experience spans 15 years in law enforcement, where he worked at various federal, state, and local correctional facilities. Additionally, Mark honorably served for 8 years in the United States Army.

Education and Certifications

Mark holds a Master of Business Administration. He has further enhanced his expertise through specialized certifications, including:

- Certified in Homeland Security from Arizona State University.
- Certified Healthcare Protection Administrator (CHPA) through the International Association for Healthcare Security & Safety (IAHSS).

Professional Achievements and Leadership Roles

Mark's exceptional leadership and contributions to the healthcare security industry have been widely recognized. He currently serves as the Vice-Chair of the Guidelines Council for IAHSS.

- Past Chair of the IAHSS SoCal Chapter
- Past Chair of the Hospital Association of Southern California Security & Safety Committee
- Member of the IAHSS Foundation Board
- Member of the IAHSSF Research Committee

Mark's dedication and expertise have earned him prestigious accolades, including:

- Campus Safety Magazine's 2019 Director of the Year
- Security Magazine's 2020 Most Influential

- Under his leadership, the MLKCH Public Safety team received the 2019 Outstanding Security Team award at the OSPAs presented by ASIS and the 2020 Lindberg Bell Award presented by IAHS.

Personal Interests

Outside of his professional endeavors, Mark enjoys spending quality time with his family, traveling, hiking, and appreciating the great outdoors.