

Program Schedule + Live Sessions 16 Jan – 11 Mar 2023



Module 1 Quality Management



Module 2 Performance Improvement



Module 3 Data Analytics



Module 4 Patient Safety



Module 5 External Drivers

Date	Time (CST)	Topic
Review self-paced materials before each module		
16 January	8:00 am – 10 am	Definition of Quality
17 January	8:00 am – 10 am	Quality Management System
18 January	8:00 am – 10 am	Structures and Processes
Module 1 Knowledge Quiz		
24 January	8:00 am – 10 am	Performance Measures
25 January	8:00 am – 10 am	Science of Improvement
26 January	8:00 am – 10 am	Tools and Templates
Module 2 Knowledge Quiz		
31 January	8:00 am – 10 am	Using Data for Improvement
1 February	8:00 am – 10 am	Collect and Analyze Data
2 February	8:00 am – 10 am	Graphs and Charts
Module 3 Knowledge Quiz		
7 February	8:00 am – 10 am	Principles of Safety
8 February	8:00 am – 10 am	Managing Adverse Events
9 February	8:00 am – 10 am	Risk Management
Module 4 Knowledge Quiz		
14 February	8:00 am – 10 am	Drivers of Quality
15 February	8:00 am – 10 am	Accreditation
16 February	8:00 am – 10 am	Current Challenges in Quality
Module 5 Knowledge Quiz		

Course program access will end 11 March 2023

Sample Agenda: Performance Improvement Module



Week 2: Performance Improvement (PI)

Objectives: At the end of this week participants will be able to:

1. Explain the role of measures and performance Improvement in Quality
2. Define the phases of an improvement project
3. Utilize the quality tool for each improvement phase

	Day 1: 8:00 am – 10:00 am CST	Day 2: 8:00 am – 10:00 am CST	Day 3: 8:00 am – 10:00 am CST
TOPIC	Getting Started Phase 1: Identify the Problem	Phase 2: Assess the Process Phase 3: Select and Test the Solution	Phase 3: Select the Solution Phase 4: Sustain the Gains
TOOLS	Prioritization Matrix ARMI	Process Maps Project Charter SMART Objectives Lean Waste Cause-and-effect analysis	Process Change Concepts PDSA Cycles Basics of Data Analytics

One 15-minute break will be incorporated into each day