



Managing Patient Safety Events: Using a Comprehensive Systematic Analysis

Live Virtual Program

Faculty

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Time Zones:

8:00 am - 12:00 pm CST
3:00 pm - 7:00 pm CET
6:00 pm - 10:00 pm GST
10:00 pm - 1:00 am SGT

DAY ONE

Time (CST)

8:00 am - 8:20 am	Welcome, Introductions, and Program Overview
8:20 am - 10:00 am	Organizational Requirements
10:00 am - 10:15 am	Break
10:15 am - 11:45 am	The 4-Phase RCA Process Phase 1: Organize the team; Define the problem
11:45 am - 12:00 pm	Questions and Answers

DAY TWO

Time (CST)

8:00 am - 8:15 am	Review of Session 1
8:15 am - 10:00 am	The 4-Phase RCA Process Phase 2: Identify Causes Phase 3: Identify Root Causes
10:00 am - 10:15 am	Break
10:15 am - 11:30 am	The 4-Phase RCA Process Phase 4: Corrective Actions
11:30 am - 12:00 pm	Questions and Answers