

The Joint Commission and Joint Commission Resources
2024 Emergency Management Conference
Theme: Healthcare Emergency Management in Action

June 19-20, 2024 • DoubleTree by Hilton Hotel (Universal Orlando) • Orlando, FL

Program times: All below times are in Eastern Time (ET). **SAMPLE AGENDA**

PROGRAM DAY 1: Wednesday, June 19, 2023

7:00 – 8:00am Registration & Continental Breakfast

8:00 – 8:15am Welcome & Opening Remarks Conference Overview & Moderator

8:15 – 9:00am *Keynote Speaker*

9:00 – 10:00am **Overview of New TJC Emergency Management Standards**
This session will provide an overview of the new and revised emergency management chapter for Joint Commission accredited hospitals and critical access hospitals that became effective July 1, 2022. The presentation will include guidance for implementation of the new standards.

10:00 - 10:15am **BREAK**

10:15 – 11:15pm **Survey Process: How to Prepare for Emergency Management Session**
This session will provide guidance as to what the EM component of the Survey Process looks like. Included will be information focused on the survey process, top findings in EM, and corresponding SAFER matrix.

11:15– 12:15pm **Utilities Will Fail: Ensuring Resiliency and Response**
This session will review how all the utilities that healthcare organizations rely on daily are vulnerable to a variety of natural disasters. Mitigation measures can protect your utility by reducing damage and service disruptions. In this presentation, we will discuss tools and guides to protect your utilities from disasters, to improve your response capability and resiliency.

12:15 – 1:15pm **LUNCH BREAK**

1:15– 2:15pm **DASHing to Preparedness: Determining Hospital Supply Needs and Likely Usage during an Incident**
This session will discuss the ASPR TRACIE Disaster Available Supplies in Hospitals Tool (DASHtool.org), a web-based interactive planning tool to help hospital emergency planners and supply chain staff estimate supplies that may need to be immediately available during various mass casualty incidents (MCI) and infectious disease emergencies.

2:15 – 3:15pm **Hospital Incident Management during Cyber Response**
Through actual experience with a large integrated Health System, this presentation will detail a response structure whereby the traditional Incident Command structure adds an Intelligence and Informatics Session to specifically address the cyber aspects of the incident and partner with law enforcement on the forensic investigation. The session will also detail how a hospital can manage the first hours of a cyber incident with alternative communications strategies while focusing on maintaining essential functions. Relevant CMS, Joint Commission, and NFPA standards and an updated terminology review.

3:15 – 3:30pm **BREAK**

3:30 – 4:00pm	<i>On-Campus Hospital Armed Assailant Planning Considerations</i> This session will discuss the use of ASPR's Technical Resources, Assistance Center, and Information Exchange (TRACIE), in collaboration with numerous subject matter experts. The presenters will share its On-Campus Healthcare Active Shooter Planning Considerations checklist assist hospital planners in ensuring their facilities are well prepared to mitigate, respond to, and recover from an active shooter situation on campus while continuing to provide patient care. Standard EM.16.01.01.
4:00– 5:00pm	<i>Emergency Management Exhibit Hall/Knowledge Fair & Dessert Reception (Located in the Dining Hall)</i>
5:00pm	Adjourn

PROGRAM DAY 2: Thursday, June 20, 2023

7:00 – 8:00am	Continental Breakfast
8:00 – 8:15am	Welcome & Announcements
8:15 – 9:15am	<i>Addressing Disparities in Rural Hospital Disaster Planning & Recovery: Bathtubs & Their Consequence</i> This plenary session will discuss the utilization of the Bathtub Curve to enhance all-hazards planning strategies/readiness in rural communities. The Bathtub Curve is a visual representation of the failure rate of performance. By plotting the occurrences of failure over time, a bathtub curve maps out three periods that an asset experiences within its lifetime. This session will include interactive audience participation, video, lecture with case study examples and strategies for coordinating with federal, state, and local resources. Standard EM.12.02.09.
9:15 – 10:15pm	<i>The Family Assistance Center: From Design to Real-World Implementation</i> Over the July 4th holiday in 2022, the community of Highland Park, IL experienced a mass casualty incident. This session will provide a synopsis of the Family Assistance Center (FAC) planning process undertaken by Northwestern Medicine system hospitals, as well as the subsequent execution and response of this FAC plan by Northwestern Medicine Lake Forest Hospital. Standard EM.14.01.01.
10:15 – 10:30am	BREAK
10:30 – 11:30am	<i>Active Attacker Exercises: Are we just checking a survey box, or providing true education?</i> This session will discuss changing the paradigm of traditional active attacker drills into a realistic education session. WARNING – this presentation will include realistic gunshot sounds. Standard EM.16.01.01.
11:30 - 12:30pm	<i>Rethinking Vulnerability Based Exercises: A Strategy for Real Improvement</i> This session will discuss improved visualization of impact and vulnerability. Lessons learned from the last 20 years of public health preparedness will be discussed. Standards EM.11.01.01, EM.13.01.01.
12:30 – 1:30pm	LUNCH BREAK
1:30 - 2:30pm	<i>Inside the Hospital that Saved a High-Profile Patients' Life: It Takes a Team</i> This panel discussion will review the response to football player Damar Hamlin's emergency during an NFL game. Standards EM.09.01.01, EM.12.02.01, EM.12.02.03, EM.12.02.05, EM.12.02.07, EM.15.01.01, EM.16.01.01.
2:30 – 3:00pm	<i>Beyond the EOP: Lessons Learned from Building Continuity of Operations Plans</i> This panel discussion will review lessons learned from the development of two enterprise-wide and 40+ local/functional Business Continuity Plans. Standard EM.13.01.01, EP1-4.
3:00pm	Adjourn

PROGRAM OBJECTIVES

At the end of the program, the participant will be able to:

1. Identify strategies to meet standards identified as new and challenging Emergency Management standards.
2. Discuss strategies and leading practices to improve organizational performance.
3. Explain TJC new and revised Emergency Management standards to improve survey preparedness.
4. Discuss standards and strategies for standards of care and sufficiency of care during an emergency or disaster incident.
5. Discuss standards and strategies to develop efficient EOP and COOP to improve organizational emergency management.

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