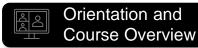


# Advanced Practices in Quality Management & Patient Safety

## **Program Schedule + Live Sessions**

29 September – 7 December 2024

Start times listed below for each module.



0800 CDT\* / 1400 BST\* / 1700 GST



0900 CDT\* / 1500 BST\* / 1800 GST



0900 CDT\* / 1500 BST\* / 1800 GST

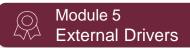


0800 CDT\* / 1400 IST\* / 1700 GST

1 November: Return to Standard time in US, Europe



0700 CST\* / 1300 GMT\* / 1700 GST



0700 CST / 1300 GMT / 1700 GST

| 29 September – 7 December 2024                  |  |   |  |  |
|---|--|---|--|--|
| Week  | Live session date                              | Content                                 |  |  |
| Week 1  | 1 October                                      | Orientation and Overview                |  |  |
| Review self-paced materials for Modules 1 and 2 |  |   |  |  |
|   | 8 October                                      | Live Session: Definition of Quality     |  |  |
| Week 2  | 9 October                                      | Live Session: Quality Management System |  |  |
|   | 10 October                                     | Live Session: Structures and Processes  |  |  |
| Module 1 Knowledge Check                        |  |   |  |  |
|   | 15 October                                     | Live Session: Performance Measures      |  |  |
| Week 3  | 16 October                                     | Live Session: Science of Improvement    |  |  |
|   | 17 October                                     | Live Session: Tools and Templates       |  |  |
| Module 2 Knowledge Check                        |  |   |  |  |
| Week 4<br>20-26 October                         | Review self-paced materials for Module 3 and 4 |   |  |  |

| 20-26 October |            |  |
|---------------|------------|--|
|               |            |  |
| Week 5        | 29 October | Live Session: Using Data for Improvement |
|               | 30 October | Live Session: Collect and Analyze Data   |
|               | 31 October | Live Session: Graphs and Charts          |

#### Module 3 Knowledge Check

|        | 5 November | Live Session: Principles of Safety    |
|--------|------------|---------------------------------------|
| Week 6 | 6 November | Live Session: Managing Adverse Events |
|        | 7 November | Live Session: Risk Management         |

#### Module 4 Knowledge Check

| 10-16 November | Review self-paced materials for Module 5 |   |  |
|----------------|--|---|--|
|                |  |   |  |
|                | 19 November                              | Live Session: Drivers of Quality            |  |
| Week 8         | 20 November                              | Live Session: Accreditation                 |  |
|                | 21 November                              | Live Session: Current Challenges in Quality |  |

|   | Week 9<br>24-30 Nov | Review self-paced materials for Professional Certification |   |
|---|---------------------|--|---|
| i | Week 10             | 3 December   | Live Session: Professional Certification<br>Information |
|   |                     | 4 December   | Live Session: Question and Answers                      |



0700 CST / 1300 GMT / 1700 GST

Knowledge quizzes will open when the module ends and will remain open until 25 November.

To obtain your certificate, you will need to complete the attestation and evaluation on or before 25 November.

Week 7

### Course program access will end 7 December 2024