

Advanced Practices in Quality Management & Patient Safety

Program Schedule + Live Sessions 29 September – 7 December 2024

Start times listed below for each module.

Week	Live session date	Content
Week 1	1 October	Orientation and Overview
Review self-paced materials for Modules 1 and 2		
Week 2	8 October	Live Session: Definition of Quality
	9 October	Live Session: Quality Management System
	10 October	Live Session: Structures and Processes
Module 1 Knowledge Check		
Week 3	15 October	Live Session: Performance Measures
	16 October	Live Session: Science of Improvement
	17 October	Live Session: Tools and Templates
Module 2 Knowledge Check		
Week 4	20-26 October	Review self-paced materials for Module 3 and 4
Week 5	29 October	Live Session: Using Data for Improvement
	30 October	Live Session: Collect and Analyze Data
	31 October	Live Session: Graphs and Charts
Module 3 Knowledge Check		
Week 6	5 November	Live Session: Principles of Safety
	6 November	Live Session: Managing Adverse Events
	7 November	Live Session: Risk Management
Module 4 Knowledge Check		
Week 7	10-16 November	Review self-paced materials for Module 5
Week 8	19 November	Live Session: Drivers of Quality
	20 November	Live Session: Accreditation
	21 November	Live Session: Current Challenges in Quality
Module 5 Knowledge Check		
Week 9	24-30 Nov	Review self-paced materials for Professional Certification
Week 10	3 December	Live Session: Professional Certification Information
	4 December	Live Session: Question and Answers

Orientation and Course Overview

0800 CDT* / 1400 BST* / 1700 GST

Module 1 Quality Management

0900 CDT* / 1500 BST* / 1800 GST

Module 2 Performance Improvement

0900 CDT* / 1500 BST* / 1800 GST

Module 3 Data Analytics

0800 CDT* / 1400 IST* / 1700 GST

1 November: Return to Standard time
in US, Europe

Module 4 Patient Safety

0700 CST* / 1300 GMT* / 1700 GST

Module 5 External Drivers

0700 CST / 1300 GMT / 1700 GST

Certification Testing Overview

0700 CST / 1300 GMT / 1700 GST

Knowledge quizzes will open when the module ends and will remain open until 25 November.
To obtain your certificate, you will need to complete the attestation and evaluation on or before 25 November.

Course program access will end 7 December 2024